

Civil society and social participation: Essential for development of universal, person-centered, integrated long-term care systems

In care and support systems, ensure that all people everywhere enjoy their rights to:

Dignity	Autonomy	Independence	Choice
Control	Participation	Information	Privacy and confidentiality
Equality and non- discrimination	Justice and redress	Freedom from violence, abuse and neglect	others

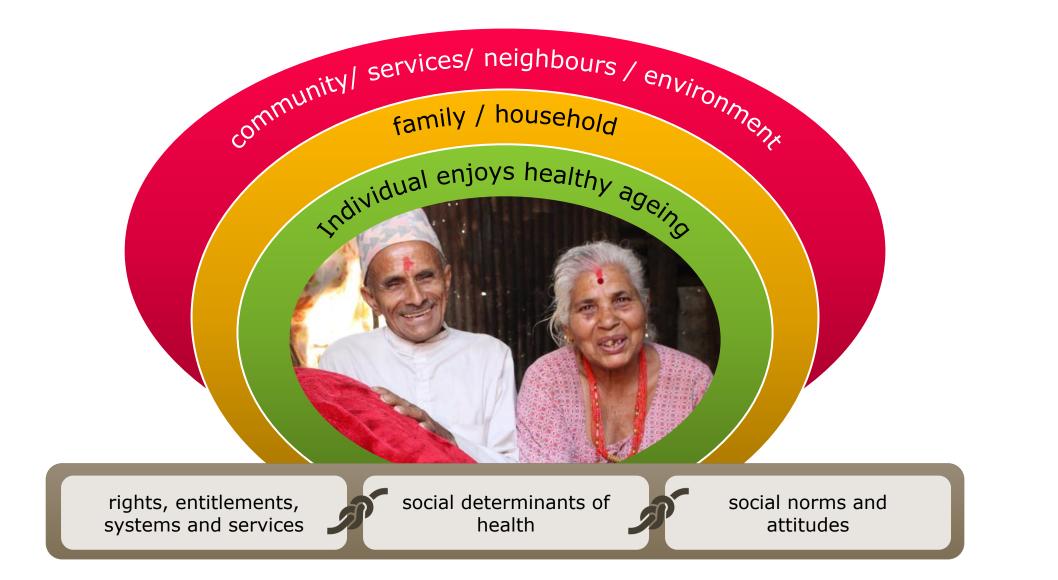
The heart of long-term care and support: healthy ageing through end of life



Putting the person at the centre

- Who am I?
- What is important to me?
- How can I improve my life?
- What support would help me to continue to do the things that matter to me?

Care ecosystems

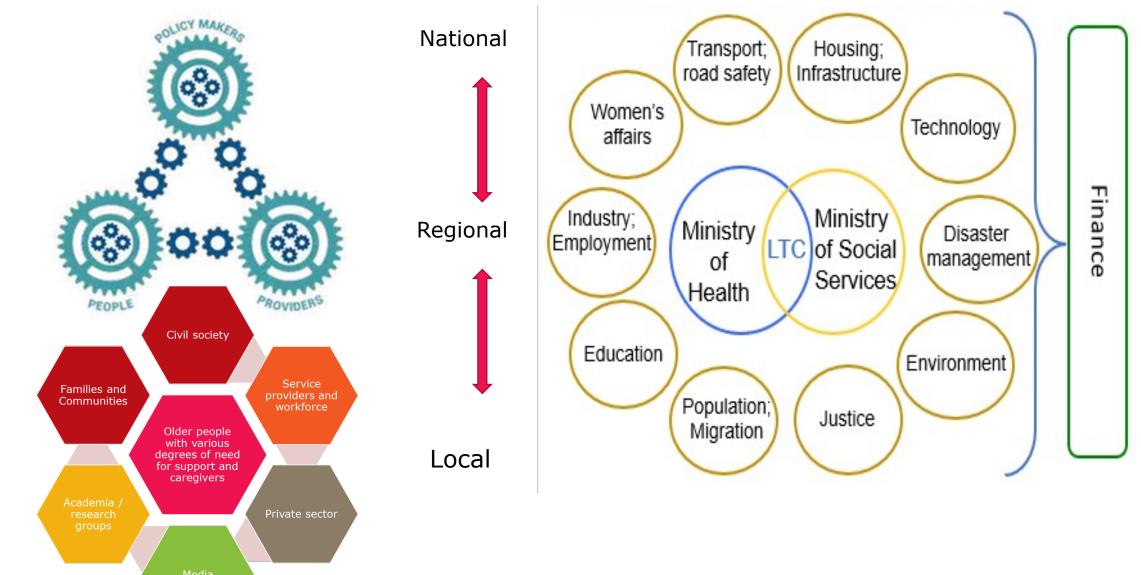


Rights based approach to LTC for older people

- A human rights-based approach (HRBA) means principles and standards of human rights are central to all aspects of system and service planning, policy and practice
- A HRBA has the following key elements:
 - All key stakeholders are empowered and can participate in achieving the realisation of their rights
 - The rights promoted are explicitly linked to national and international human rights law
 - Accountability is clear
 - The most discriminated against, marginalised or excluded people are prioritized

Participation Accountability Non-Discrimination Empowerment Legality

The importance of social participation in good governance



Roles for civil society in development of LTC systems



HelpAge Voice Framework



