Civil society and social participation:
Essential for development of universal, person-centered, integrated long-term care systems
In care and support systems, ensure that all people everywhere enjoy their rights to:

- Dignity
- Autonomy
- Independence
- Choice
- Control
- Participation
- Information
- Privacy and confidentiality
- Equality and non-discrimination
- Justice and redress
- Freedom from violence, abuse and neglect
- others
The heart of long-term care and support: healthy ageing through end of life

- Who am I?
- What is important to me?
- How can I improve my life?
- What support would help me to continue to do the things that matter to me?

Putting the person at the centre
Care ecosystems

Community/ services/ neighbours / environment

Family / household

Individual enjoys healthy ageing

Rights, entitlements, systems and services

Social determinants of health

Social norms and attitudes
Rights based approach to LTC for older people

• A human rights-based approach (HRBA) means principles and standards of human rights are central to all aspects of system and service planning, policy and practice

• A HRBA has the following key elements:
  • All key stakeholders are empowered and can participate in achieving the realisation of their rights
  • The rights promoted are explicitly linked to national and international human rights law
  • Accountability is clear
  • The most discriminated against, marginalised or excluded people are prioritized
The importance of social participation in good governance

National

Regional

Local

Civil society

Service providers and workforce

Older people with various degrees of need for support and caregivers

Academia / research groups

Private sector

Media

Transport; road safety

Housing; Infrastructure

Technology

Disaster management

Environment

Education

Population; Migration

Justice

Ministry of Health

Ministry of Social Services

LTC
Roles for civil society in development of LTC systems

**Strategic Advocacy Aim:**
National comprehensive LTC systems delivering person-centred care support to all in need

- Providing technical support and advice to governments
- Engaging in/leading multi-stakeholder collaboration
- Partnering with others on large integrated care pilots
- Mainstreaming LTC into overarching advocacy aims
- Raising awareness of LTC and LTC systems
- Improving availability of data and evidence
- Developing strong, scalable models and tools
- Engaging in/leading multi-stakeholder collaboration
HelpAge Voice Framework

Contextual factors affecting voice work include: Social, political, legal, economic, cultural, environmental, physical context.

- Shared and combined
- Informed and empowered
- Amplified
- Age, Gender, Disability, and other characteristics
- Power within, Power with, Power to
- Convening spaces and channels for voice
- Older people’s, civil society’s and government’s willingness and capacity to engage
- Older people’s voices